Livingstone Shire (
Working together	for a thriving Livingstone										
	vingstone" will support and advocate for s	onvices for the wel	lhoing of the poople	of Livingstone at any age and wit	h any ability						
	an Goal 1.1 Access to quality housing & he		ibeing of the people	of Livingstone at any age and wit	n any apinty.						
	lvocate & Facilitator	anneare									
	evelopment to promote a range of housing	options by review	ing existing planning	and development policies to en	sure that Council's	development cont	rols facilitate	housing choic	e		
	Performance M								Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.1.1.a	Complete a structure plan for Taroomball and Hidden Valley	Structure plan completed	Council business papers	Principal Strategic Planner	Q2 (December 2023)	25%	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Report delivered on process at June Standing Committee. Workshop scheduled with Councillors on 16 July 2024. Further workshops and planning to be undertaken in conjunction with Strategic Development Consultant.
1.1.1.b	Development and sale (off the plan) for the Emu Park West Residential Subdivision - Stages one to four	13 lots developed and sold (off the plan) - Stage 1 and 2	Land sales	Manager Economy & Places	Q4 (June 2024)	100%	Item completed	Budget on track	Item completed benefits achieved		Stage 1 (3 lots) all sold. Stage 2 sold, sale conditioned to purchaser to develop 10 lots in 2 years
1.1.1.c	Complete structure plan for northern Yeppoon	Structure plan completed	Council business papers	Principal Strategic Planner	Q4 (June 2024)	0%	To be deferred	Within operational allocation	Benefits to be achieved		Due to other priority areas of growth within LSC the structure plan for northern Yeppoon will be rescheduled for later in the financial year.
1.1.1.d	Review of secondary dwelling rating structures and fees and charges	Review is completed	Council business papers	Infrastructure Charges Officer/Coordinator Revenue & Rates	Q4 (June 2024)	N/A	Item completed	Budget on track	Benefits to be achieved	Identified risk/s within appetite	Rating structures discussed on 5 December 2023 (Multi-Res Cats and single utility). Further workshop being held early in the new term to discuss infrastructure charges on new dwellings. As part of the Planning Scheme Amendments process and IGIP review a body of work needs to be undertaken to understand the demand and cost to networks as a result of moving the infrastructure charge away from the 80sq.m rule. Budget deliberations have taken into consideration changes in utility charges for secondary dwellings <80m2.
1.1.1.e	Undertake a review of the current Planning Scheme and implement necessary changes to ensure long term prosperity within the region	Review of Planning Scheme completed	Project Plan	Manager Development & Environment	Q4 (June 2024)	25%	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	
1.1.1.f	Collaborate with State and Federal Government and Community Housing Providers to Identify opportunities for increasing the supply of affordable housing	Increased supply of affordable housing	Building applications	Manager Economy & Places	Q4 (June 2024)	N/A	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Local housing action plan was completed in collaboration with LGAQ and State Government. Workshopped with Councillors in June 2024, before Council resolve to adopt the LHAP as the guiding vehicle for Council's response to the housing crisis and endorse the CQROC Motion to LGAQ advocating support for local government housing resourcing in July 2024.
1.1.2 Align co	mmunity programs to social needs, funding	g opportunities and	d/or partnerships								* '
	Performance M		· · ·					Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Timeframe	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-						
	an Goal 1.2 Supporting healthy living at ar ovider & Facilitator	ny age									
	pacity to improve health and wellbeing in t	the community by	providing fair and rea	asonable access to services and f	acilities						
	Performance M							Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.2.1.a	Proportion of formal beach accesses that have all ability access	2 constructed per annum	Council business papers	Manager Construction & Maintenance	Q4 (June 2024)	6%	To be deferred	Budget underspent	Benefits won't be achieved	Identified risk/s within appetite	Proportion increased from 4% to 6% in 22/23. This item was discussed at the Briefing Session held on 1 August 2023 and it was decided to hold off on constructing any further all ability beach accesses in the current financial year due to sufficient coverage along the foreshore.
1.2.2 Plan for	Livingstone's ageing demographics and pa	rtner with regional	health and aged car	e sectors							
- /	Performance M	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.2.2.a	Progress actions identified in the Livingstone Senior Needs Analysis 2022	100% of actions identified for 2023-24 completed	Council business papers	Principal Community Development & Engagement Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Actions for 2023-24 delivered.
1.2.3 Plan, de	sign and deliver community infrastructure		mmunities and enco	urages non-vehicular transport							
	Performance M	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.2.3.a	Undertake a review of the current E-scooter trial	Completed two (2) months prior to trial ending	Council business papers	Economic Development Officer	Q1 (September 2023)	100%	Item completed	Budget on track	Item completed benefits achieved		Neuron appointed as e-scooter commercial operator paying an annual fee per scooter. Signed agreement, commenced November 2023.

1.2.4 Take act	ion to enable the implementation of the A	Active Livingstone S	Strategy								
	Performance M	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.2.4.a	Progress actions identified in the Active Livingstone Strategy	100% of actions identified for 2023-24 completed	Council business papers	Principal Community Development & Engagement Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Actions for 2023-24 delivered.
	lan Goal 1.3 - Places for active & passive re ovider & Facilitator	ecreation									
1.3.1 Underta	ke planning in conjunction with the review	v of Council's Local	Government Infrastr	ucture Plan to provide adequate	open space and re	creation areas to r	neet the future	e growth nee	ds of the Shire	2	
	Performance N	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.3.1.a	Progress actions identified in the Sporting Needs Strategy	100% of actions identified for 2023-24 completed	Council business papers	Principal Community Development & Engagement Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Actions for 2023-24 delivered.
1.3.2 Optimis	e community benefit from the use of parkl	ands and facilities	by improving the qua	ality, access to, and shared use o	f, public spaces and	facilities for cultu	ral, recreation	al, and comm	unity activitie	s	
	Performance N	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.3.2.a	Weekend occupancy rate for Yeppoon Town Hall	80% per annum	Pathway Booking Module	Coordinator Communications & Engagement	Q4 (June 2024)	93%	Item completed	Budget overspent	Item completed benefits achieved	Identified risk/s within appetite	Town Hall continues to be consistently booked throughout the year with over 90% each weekend of the qarter in 2024. Q1 -92.85%, Q2 - 92.30%, Q3 - 92.30%, Q4 - 92.85%
1.3.2.b	Review an options paper for Councillors identifying strategies for community group development assistance	Review completed	Council business paper	Manager Development & Environment	Q1 (September 2023)	25%	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Workshop scheduled for August 18 2024 to discuss options.
1.3.3 Support	community groups (including the arts, cult	tural, sport, and re	creation groups) thro	ugh advocacy and by helping the	em identify and sec	ure funding stream	ns and develop	skills (includ	ing networkin	g, governance	e, engaging volunteers, and business management)
	Performance N	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1.3.3.a	Diversity in recipients of Council's grant and sponsorship programs	Increase in the number of first time recipients	Council business papers	Principal Community Development & Engagement Officer	Q4 (June 2024)	Increased by 16	Item completed	Within operational allocation	Benefits to be achieved		In 2023 - 2 x first time Community Grants recipients; 3 x first time RADF recipients; 2 first time event sponsorship requests. In 2024 - 6 x first time Community Grants Recipients; 4 x first time RADF recipients; 13 x first time event sponsorship recipients.
1.3.3.b	Maintain volunteer programmes and partnership projects	4 projects per year	Volunteer registrations ECM	Coordinator Natural Resource Management	Q4 (June 2024)	4	item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	Continue to work with Landcare, Capricornia Catchments and other volunteer groups within the Shire to deliver projects. Locations include, foreshores and Mulambin, Farnborough and Seaview Hill. Emu Park Bush Care Group at Fisherman's Beach and Friends of the Beach Volunteer Program at multiple sites including Lammermoor and Native Gardens.
1.3.3.c	Undertake an assessment of current community and sporting facility support	Assessment completed	Council business paper	Manager Community & Cultural Services	Q2 (December 2023)	N/A	To be deferred	Within operational allocation	Benefits to be achieved		Draft assessment provided to officers from consultant for review. Anticipate final version to be presented to Council in September 2024.

		o		d	al a standard to see						
Community Pla	Livingstone" will prioritise the Traditional				pie; offer a diverse	range of cultural a	ictivities and e	vents; and de	evelop and su	stain a diverse	e economy.
	ilitator, Regulator/Provider	to increase Coun	cil's organisational ar	d staff capacity to deliver positiv	on outcomes for Inc	ligenous people, ir	cluding the Da	arumbal and i	Wonnahurra r	eonle	
2.1.1 impleme	Performance M		ch s organisational al			ingenious people, il			Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.1.1.a	Reconciliation Action Plan adopted by Council	Plan adopted by Council	Council business papers	Principal Community Development & Engagement Officer	Q2 (December 2023)	N/A	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	
2.1.2 Foster pa	artnerships to celebrate Council's and the		ect and understanding	g of the Darumbal and Woppabu	rra People's relatio	nship with their tr	aditional land	and waters th	nrough cultura	ally appropriat	te facilities and services
	Performance M	easurement	1					Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-						
	an Goal 2.2 - Diverse business, industry & ovider, Facilitator	employment									
2.2.1 Growth i	n key sectors identified in the Invest Capri		Economic Developm	ent Plan is supported through th	e development and	implementation	of action plans			d other advis	ory groups
	Performance M	easurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.2.1.a	Growth in Gross Regional Product (%)	Above the Queensland Average	Economy ID	Manager Economy & Places	Q4 (June 2024)	+1.52%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	\$1.93 billion (3.92% growth), compared to Qld average of 2.4%.
2.2.2 Foster de	evelopment of high performing local busin		diversity	1							1
Reference	Performance M	easurement		Responsibility	Completion Date			Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Result	Timing	Budget	Scope	Risk	connents
2.2.2.a	Progress actions identified in the Livingstone Blueprint for Growth	100% of actions identified for 2023-24 completed	Council business papers	Manager Economy & Places	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved		Ongoing initiatives being delivered (refer Communities Quarterly Report and Operational Plan).
2.2.3 Impleme	nt a Council-endorsed priority land develo		liver a return on the o	community's investment in land o	development to en	hance economic ar	nd community				
	Performance M	easurement	1					Progress	Indicators	1	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.2.3.a	Council property portfolio development delivers a positive cash return on investment	>10% cash return	Council ledger	Manager Economy & Places	Q4 (June 2024)	22%	Item completed	Within operational allocation	Item completed benefits achieved		All 10 lots in Gateway Stage 2b and 3 sold resulting in a cash return of 22%. Planning for Gateway Stage 4 has commenced.
2.2.4 Support 1	the growth of education and employment		the community								
	Performance M	easurement	1	B	6			Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-	
Community Pla Council's role - Pro	an Goal 2.3 - A welcoming & desirable plac wider, Facilitator										
2.3.1 Provide s	support to market Livingstone as a destina	tion for commerce	e, tourism, and lifesty	le							
	Performance M	easurement	· · · · ·					Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.3.1.a †	Activities and performance measures as described in the Capricorn Enterprise Partnership Agreement 2022- 2026 are delivered	100% of performance measures reached	Council business papers	Manager Economy & Places	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved		Monthly catchups held to monitor performance. All KPI's have been achieved. Formal presentation by Capricorn Enterprise to Council July 2024.
2.3.2 Council p	provides and maintains infrastructure whic	0	ness and tourism gro	wth							
	Performance M	easurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
1	Delivered as part of normal business activities	-	-	-	-		-	-	-		

Community Pl Council's role - Pro	an Goal 2.4 - Arts & cultural activities and ovider, Facilitator	facilities that stre	ngthen social connec	tions							
2.4.1 Deliver e	events, activities, and performances which	bring economic ar	d social benefits to t	he community							
	Performance M	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.4.1.a	Increased patronage at events, activities and performances	5% increase	Council business papers	Coordinator Communications & Engagement	Q4 (June 2024)	30.16% increase	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Increased from 6 100 attendees in 2023 to 7 940 attendees in 2024
2.4.2 Impleme	ent the action plan from the Invest Caprico	rn Coast Region Ev	ents Strategy 2025								
	Performance Measurement Progress Indicators										
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.4.2.a	Capricorn Coast Region Events Strategy 2025 actions	100% of actions completed for 2023-24	Council business papers	Manager Community & Cultural Services	Q4 (June 2024)	90%	Item completed	Within operational allocation	Benefits to be achieved		Council continues to ensure events are aligned with the strategy. Council decided to not pursue a Destination Event.
2.4.3 Foster a	ccess, collaboration, community connected	iness, wellbeing ar	d creativity by supp	orting arts and cultural activities	within the Shire						
	Performance M	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
2.4.3.a	Revise the Arts and Cultural Policy	Council resolution	Council business papers	Manager Community & Cultural Services	Q4 (June 2024)	N/A	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Draft Policy going to 6 August 2024 Committee Meeting.

A 'Natural Livin	ngstone' will protect, sustainably manage	and enhance the r	natural beauty, landsc	apes and resources of the count	ry of the Darumbal	and Woppaburra	people in order	r to safeguarc	d the sustaina	bility and env	ironmental resilience of the region into the future
	an Goal 3.1 - Enhanced reuse and recycling rocate/Provider, Facilitator	g of resources									
3.1.1 Enable an	nd support sustainable waste managemen	ι,	rvices and facilities w	nich provide innovative and com	pliant solutions to r	educe the enviro	nment impacts			on and resour	ce recovery options
Reference	Performance Me	easurement		Responsibility	Completion Date			Progress I	Indicators	1	Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Result	Timing	Budget	Scope	Risk	connicita
3.1.1.a	Waste Strategy actions completed	100% of actions completed for 2023-24	Council business papers	Principal Waste Officer	Q4 (June 2024)	75%	To be deferred	Within operational allocation	Benefits to be achieved		75% of the action completed, including : policy on kerbside collection service expansion completed, reuse of waste increasing due to Resource Recovery Facility, Caves Transfer Station upgrades completed and Emu Park Transfer Station upgrades designed in preparation for construction in 24/25.
3.1.1.b	Volume of waste diverted as a percentage of total waste stream collected or received	25%	Council business papers	Principal Waste Officer	Q4 (June 2024)	64%	Item completed	Within operational allocation	Benefits to be achieved		Volume of waste diverted as a percentage of total waste stream collected or received for 2023-24 is 64%.
3.1.2 Partner w	vith the community to divert and minimise		t in renewable energy								
Reference	Performance M	easurement		Responsibility	Completion Date			Progress I	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-						
3.1.3 Incentivis	se the community to invest in reuse, recyc		ater saving practices								
Reference	Performance Me	easurement		Responsibility	Completion Date			Progress I	Indicators	1	Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Result	Timing	Budget	Scope	Risk	comments
3.1.3.a	Sustainable Livingstone Program delivered	100% of program delivered within timeframe and budget	ECM Project Plan	Principal Sustainability Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved		The focus of the Sustainable Livingstone Program this year was the Urban Agriculture and Sustainability Expo which was held on 12 November 2023. Other initiatives included training opportunities for staff and the collaboration with Lendlease Springboard program.
3.1.4 Promote	and develop a resource recovery centre to		n and behavioural cha	nge							
Reference	Performance Me	easurement		Responsibility	Completion Date			Progress I	Indicators		Comments
	Performance Indicator	Target	Data Validation Source	,		Result	Timing	Budget	Scope	Risk	
-	Delivered as part of normal business activities	-	-	-	-						
	an Goal 3.2 - Protection of coastlines & wa vider, Advocate, Regulator, Facilitator	iterways									
3.2.1 Assess alt	ternative options to increase water source	25									
	Performance M	easurement						Progress I	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-						
3.2.2 Progress	and support plans which protect coastal a	nd marine environ	iments		I		1				1
	Performance M	easurement						Progress I	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
3.2.2.a	Actions identified in the Livingstone Reef Guardian Action Plan completed	100% of actions identified for 2023-24 completed	Council business papers	Coordinator Natural Resource Management	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved		Paper presented to Development and Environment Committee 4 June 2024, adopted Ordinary Meeting 18 June 2024.
3.2.2.b	Actions within Shoreline Management Plan implemented	100% of actions within plan implemented within identified timeframes and budget	Council business papers	Principal Sustainability Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	Paper presented to Development and Environment Standing Committee - 2 July 2024.
3.2.3 Collabora	te with partners to reduce sediments and		rways					_			
Reference	Performance Me	easurement		Responsibility	Completion Date			Progress I	Indicators		Comments
Acterence	Performance Indicator	Target	Data Validation Source	Responsionity	completion pate	Result	Timing	Budget	Scope	Risk	connicita
3.2.3.a	Deliver events or clean-up projects that target effective waste management and pollution control e.g. sediment and erosion control, rubbish clean ups	2 events	ECM Funding Agreements	Coordinator Natural Resource Management	Q4 (June 2024)	4	Item completed	Within operational allocation	Item completed benefits achieved		4 Clean Up projects undertaken in conjunction with Capricorn Coast Landcare, Woppaburra TUMRA committee and Capricornia Catchments. Erosion and Sediment control training for staff provided as part of Reef Guardian Council program.

3.2.4 Plan Cou	Incil's response to climate change by imple		ns in the Coastal Haza	ard Adaptation Strategy		1		Deserves	In direct our		
Reference	Performance M			Responsibility	Completion Date				Indicators	1	Comments
	Performance Indicator	Target	Data Validation Source			Result	Timing	Budget	Scope	Risk	
3.2.4.a	Implement recommendations from Our Living Coast Strategy (Coastal Hazard Adaptation Strategy)	100% of actions implemented within identified timeframes and budget	Council business paper	Principal Sustainability Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved		Paper presented to Development and Environment Standing Committee - 2 July 2024 - Some future actions to be rolled into Planning Scheme Review.
3.2.5 Deliver a	and implement a Livingstone Shire Carbon	01				-	-				
	Performance M	leasurement		P				Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
3.2.5.a	Implement the actions within the Low Carbon Livingstone 2030: A Strategy to Reduce the Carbon Footprint of Livingstone Shire Council	100% of actions implemented within identified timeframes and budget	Data from annual carbon audit	Principal Sustainability Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	Carbon audit has been undertaken and results presented to Council in Q2.
	an Goal 3.3 - Conservation of natural asset ovider, Advocate, Regulator, Facilitator	ts									
	se, preserve and enhance the region's uniq	ue biodiversity									
	Performance M	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
3.3.1.a	Actions identified in the Biodiversity Strategy completed	100% of actions implemented within identified timeframes and budget	Council business papers	Coordinator Natural Resource Management	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	Paper presented to Development and Environment Standing Committee - 2 July 2024.
3.3.1.b	Rehabilitate six (6) new sites and maintain twelve (12) existing sites on Council controlled land	Six (6) new sites established and twelve (12) existing sites maintained	100% in line with annual programme	Project Officer Natural Resource Management Vegetation Rehabilitation Officer	Q4 (June 2024)	Six (6) new sites established and twelve (12) existing sites maintained	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	2 25 sites on Farnborough Beach, 3 natural areas at Emily Morgan Park, Ritamada Road, National Tree Day sites at Mulambin and Emu Park, Coowonga Quarry rehabilitation, 2 "Green fire breaks" Bungundarra, Fisherman's Beach Emu Park, Great Keppel Island.
3.3.1.c	Cycad salvage and mitigation projects - project initiation and maintenance	2 projects completed	Finance One ECM Survey 123	Community Nursery Supervisor	Q4 (June 2024)	100%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Maintenance of two Council sites for cycad mitigation is ongoing. Two contracts to undertake protected cycad salvage and mitigation for industry for have been completed.
3.3.2 Progress	and support plans which protect the Shire	e's natural assets, b	oushland and local ec	o-systems							
	Performance M	leasurement						Progress	Indicators		_
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-						
3.3.3 Manage environment	threats by collaborating with traditional o	wners, agencies, c	ommunity groups and	d private landholders about land	management, pro	tection methods in	cluding hazard	reduction st	rategies and o	onservation p	olicies to ensure the protection of people, property and the
Reference	Performance M	leasurement		Responsibility	Completion Date			Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	responsibility	completion Date	Result	Timing	Budget	Scope	Risk	connients
3.3.3.a	Implement the Bushfire Management Plan Annual Operational Plan	100% of actions implemented within identified timeframes and budget	ECM Funding Agreements	Coordinator Disaster Management & Community Resilience	Q4 (June 2024)	90%	To be deferred	Within operational allocation	Benefits to be achieved		Majority of actions have been completed. Upon inspection some fire trails were too wet to be inspected.

LEADING LIVII A 'Leading Liv	NGSTONE ingstone' will provide transparent, accoun	table leadership w	hich listens to the ne	eds of the Livingstone communit	y and advocates fo	r Livingstone's inte	erests to State	and Federal	Governments		
Community Pl Council's role - Pre	an Goal 4.1 - Innovative & accountable lea ^{ovider}	adership to achieve	e a shared future								
4.1.1 Impleme	entation of the Community Plan and Corpo	orate Plan is well co	o-ordinated across Co	uncil and through a delivery med	hanism which prov	ides clear line of s	ight, accountal	pility and per	rformance me	asurement for	r all employees
Reference	Performance M Performance Indicator	leasurement Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Progress Budget	Indicators Scope	Risk	Comments
4.1.1.a	Individual performance plans in place for eligible employees	70% of eligible employees have a performance plan	Performance Management System reports	Principal Organisational Development and Coordinator HR & Payroll	Q4 (June 2024)	78%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	KPI has been exceeded. 78% of employees have a performance agreement in place. Annual reviews for FY24 are being finalised and new agreements for FY25 are being set.
4.1.1.b	Increase employee attendance (this is a 2023-2024 Organisational KPI)	>95% annualised	HR Reports	Executive Leadership Team	Q4 (June 2024)	94.8%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s being managed	Council's annualised attendance rate for the 23-24FY is 94.8%. Whilst this is marginally below target, it is positive to see Council's level of attendance remained steady during the 12 month period and is a slight improvement in comparison to the 22-23FY.
4.1.1.c	Review the corporate performance, planning and reporting framework	Corporate Plan reviewed within 6 months of March 2024 election	Council business papers	Chief Financial Officer	Q4 (June 2024)	N/A	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Councillors reviewed final draft document in June 2024. Details are being collated into a draft publication to enable Councillors to take lead in community consultation efforts.
4.1.2 Council	produces and delivers against sustainable		as a result of best pra	actice Capital and Asset Manager	ment Plans which g	uide project plann	ing and service	delivery acr	oss the Shire		
Reference	Performance M	leasurement		Responsibility	Completion Date			Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	comments
4.1.2.a	Implementation of Strategic Asset Management Plan Improvement actions	100% of actions identified for 2023-24 completed	Asset Management Steering Committee	Coordinator Assets	Q4 (June 2024)	83%	To be deferred	Within operational allocation	Benefits to be achieved		SAMP Improvement Actions reviewed at Asset Steering Committee Meeting on 30 November 2023. Actions for 2023-2024 endorsed for actioning. Five of the 6 actions have been completed. Final action relating to outcomes to be achieved as part of Merlin to be rescheduled once a new go live date is known.
4.1.2.b	Review 50% of Long-Term Asset Management Plans Annually prior to end of calendar year	50% reviewed prior to end of calendar year	Asset Management Steering Committee	Coordinator Assets	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	Water, Sewer and Footpaths AMPs adopted by Council in July 2023. Roads, Bridges & Major Culverts, and Buildings asset classes successfully migrated to Assetic Predictor models and dashboard AMP views. Buildings and Bridges & Major Culverts Asset Management Plans to be taken to Council for endorsement in 2024-25.
4.1.2.c	Increase plant / fleet utilisation rates	70%	Conquest	Coordinator Assets	Q4 (June 2024)	86%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Average utilisation in June was 86.06%.
4.1.2.d	Contribute to driving a performance culture through achievement of Capital Works targets (this is a 2023-2024 Organisational KPI)	90% targets achieved	Capital Works Report	Executive Leadership Team	Q4 (June 2024)	60%	To be deferred	Budget underspent	Benefits in doubt	Identified risk/s being managed	As at 30 June 2024, Tru Capital expenditure for Commutation was 335 June, or 6374 or the full year budget. Final expenditure for 2023-24 was 26.999M represents 68% of the net budget (excluding \$7.5M Rookwood weir) 72.6% of projects were completed as planned with 83% of those being within budget - 60% of projects completed were within budget.
4.1.2.e	Contribute to driving a performance culture through achievement of Operational Plan targets (this is a 2023-2024 Organisational KPI)	90% targets achieved	Operational Plan Report	Executive Leadership Team	Q4 (June 2024)	73%	Item completed	Within operational allocation	Benefits in doubt	Identified risk/s being managed	
4.1.2.f	Deliver cost effective services within approved budget (this is a 2023-2024 Organisational KPI)	Expenditure of Operational budgets are managed to within +/- 5%	Operational Plan Report/Capital Works Report	Executive Leadership Team	Q4 (June 2024)	93%	item completed	Budget underspent	Benefits to be achieved	Identified risk/s being managed	Operational expenditure at 30 June 2024 was \$103.3m which is 93% of the Revised Budget. End of financial year results are yet to be finalised.
4.1.3 A contin	uous improvement focus underpins the or	,	g a supportive enviro	nment for ideas and positive, we	ell-managed change	which enhances i	nternal and ex				
Reference	Performance N			Responsibility	Completion Date			-	Indicators		Comments
	Performance Indicator	Target	Data Validation Source	,		Result	Timing	Budget	Scope	Risk	
4.1.3.a	Undertake a options paper for consolidation of Council office accommodation	Options paper completed	Council briefing paper	Principal Property Officer	Q4 (June 2024)	100%	Item completed	Within operational allocation	Benefits to be achieved		Options analysis presented to and received by Council at the 4 June 2024 Standing Committee - Development and Environment.
4.1.4 Provide	leadership and contemporary managemen		rive a coordinated an	d connected organisation							
Reference	Performance M Performance Indicator	leasurement Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Progress Budget	Indicators Scope	Risk	Comments
4.1.4.a	Build contemporary leadership capabilities	100% of actions identified for 2023-24 completed	Framework ELT Reports	Principal Organisational Development	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	The second Leadership Development Program has been completed with positive feedback again provided by participants. A third program is to be launched in August for managers. A new leadership development program commenced in May for Team Leaders (outdoor). Lunch and learn style webinars continue to be offered to leaders on differenc topics.

4.1.5 Promot	e a values-based culture which appreciates	it and empowers i	ts workforce								
	Performance N	leasurement	1				Pr	ogress Indicato	ors		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
4.1.5.a	Drive employee engagement through demonstrating effective leadership, engagement and collaboration (this is a 2023-2024 Organisational KPI)	>75% Engagement >75% Manager Effectiveness (MEI)	Survey Results	Executive Leadership Team	Q4 (June 2024)	64% Engagement 80% Manager Effectiveness (MEI)	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s being managed	Council undertook their annual engagement survey in Oct 2023. Engagement results achieved include: Engagement Score - 64%, Manager Effectiveness Index - 80% Leaders have debriefed results with their respectives teams, and continue to focus on actions to sustain or positively shift engagement. ELT introduced 'You Said, We Did' keeping staff informed of engagement actions progress.
4.1.6 Risk ma	nagement practices are embedded into de Performance N	01	ess								1
Reference				Responsibility	Completion Date				Indicators		Comments
	Performance Indicator	Target	Data Validation Source	. ,	•	Result	Timing	Budget	Scope	Risk	
4.1.6.a	Improve Council's risk management maturity	100% of actions identified for 2023-24 completed	Council business papers	Coordinator Governance	Q4 (June 2024)	70%	To be deferred	Within operational allocation	Benefits to be achieved		Revised Enterprise Risk Management (ERM) Policy adopted by Council on the 20/02/2024. ERM Procedure currently under revision with feedback sought from Audit Risk and Improvement Committee who are in the process of providing guidance information. ERM Training Program developed, and quotes for training delivery to be sought. Project currently behind schedule and anticipated for completion in Q1 24/25.
4.1.6.b	Mitigation and risk reduction activities: - are informed by risk assessments - are prioritised based on risk assessments and available resources - are included in strategic and operational plans	Completion of Queensland Emergency Risk Management Framework	Emergency Management Assurance Framework	Local Disaster Coordinator and Coordinator Disaster Management and Community Resilience	Q4 (June 2024)	N/A	Item completed	Within operational allocation	Item completed benefits achieved		LDMG meeting conducted on 12 June 2024. LDMG Operational Plan was updated and discussed with group.
4.1.6.c	Internal Audit - complete audit actions	100% of high and medium risk actions completed within timeframes	Audit committee business papers	Coordinator Governance	Q4 (June 2024)	21%	To be deferred	Within operational allocation	Benefits to be achieved	Identified risk/s being managed	15 actions closed during Q4 (4 x High 10 x Medium 1 x Low). *0% of high and low actions completed within 'original' agreed timeframes. 10% of 'medium' actions closed out within 'adjusted due dates'. 42 high and medium audit actions completed within the financial year, 9 of which were completed within their agreed timeframe.
4.1.7 Recruit	and develop a professional, capable and re		e								
Reference	Performance N	1		Responsibility	Completion Date				Indicators		
	Performance Indicator	Target	Data Validation Source			Result	Timing	Budget	Scope	Risk	Comments
4.1.7.a	Employee Value Proposition (EVP) developed and implemented	EVP approved & implemented	Council business papers	Coordinator HR & Payroll	Q4 (June 2024)	N/A	Item completed	Within operational allocation	Benefits to be achieved		Employee Value Proposition (EVP) developed and incorporated into a refreshed Careers@Council website.
4.1.7.b	Annualised Employee Turnover (excluding retirements)	<10%	Aurion	Coordinator HR & Payroll	Q4 (June 2024)	10.98%	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s being managed	Employee turnover for the 23-24FY is 13.28%. Excluding retirements and fixed term cessations, the annualised turnover rate is 10.98%. This is an overall reduction of 3.58% (down from 16.86%) in comparison to the 22-23FY.
4.1.7.c	Workforce Plan meets current and future business and community expectations	80% of scheduled strategies for 2023-24 implemented	Workforce Plan	Principal Organisational Development	Q4 (June 2024)	85%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	
4.1.7.d	High employee satisfaction with organisational programmes and professional development opportunities	80% participant satisfaction rate achieved	Survey Results	Principal Organisational Development	Q4 (June 2024)	87%	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	
4.1.8 Provide	for the safety, security, health and wellbe		oyees and contracto	rs							•
Reference	Performance N	Neasurement		Deservesibility	Completing D. L			Progress	Indicators	1	
Keterence	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
4.1.8.a	Zero improvement or prohibition notices issued by WorkSafe Qld	Zero Improvement Notices	WorkSafe Qld	Coordinator Safety	Q4 (June 2024)	6	Item completed	Within operational allocation	Benefits to be achieved		Four (4) Improvement Notices, two (2) Prohibition Notice and zero Infringements were issued during the FY23-24.
4.1.8.b	Local Government Workcare (LGW) external audit findings implemented	100% of actions identified for 2023-24 completed	Audit committee business papers	Coordinator Safety	Q4 (June 2024)	100%	Item completed	Within operational allocation	Item completed benefits achieved		Council completed 100% of actions identified for the FY23-24. Progress has already commenced towards completing FY24-25 identifed actions.
4.1.8.c	Proactively contribute to the safety, health and wellbeing of our people (this is a 2022/2023 Organisational KPI)	Reduction in Lost Time Injury Frequency Rate <15.0	WHS Safety Committee	Executive Leadership Team	Q4 (June 2024)	26.07	Item completed	Within operational allocation	Benefits to be achieved		There were five (5) Lost Time Injuries for Q4. The 2023-24 Lost Time Injury Frequency (LTIFR) rate reduced from 29.13 to 26.07.

13.1 decisionality into the constraint of the constrain		lan Goal 4.2 - Collaboration & partnerships cilitator, Advocate	to advocate for th	ne needs of the comm	nunity								
Notice in the strate is a strate in the strate is a strate is			erative relationshi	ins across all levels of	government, industry, business	and community							
interm interm interm interm 	4.2.1 Dulla ull	<u>,</u>			Boveninent, industry, business				Progress	Indicators			
1.2.2 Activity control to provide the	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing			Risk	Comments	
Internet Internet performance bidget Target Internet performance bidget Target Internet performance bidget Target Internet performance bidget Target Internet performance bidget Internet pe	-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-		
interm interm<	4.2.2 Identify	opportunities for alignment between Cour	ncil's interests and	objectives with those	e of Federal and State Governme	ents							
More and and model and any second		Performance M	leasurement						Progress	Indicators			
Label council's interests and objectives to government, linking vouries, and commutity to growthe the Linkingstore region at national sectore region at nationate region at nat not region at national sectore	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments	
Information for Anti-matrix for Angel Partner Statistics Source Statistics Sour	-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-		
initial sectorinitial sectorinitia	4.2.3 Advocat	e Council's interests and objectives to gove	ernment, industry,	business, and comm	unity to promote the Livingstone	e region at a nation	al and internationa	al level					
Image: Notice in the interval of the in		Performance M	leasurement						Progress	Indicators			
 A Actively participate in Central Queension Responsibility A Decision of Concept and Decision and objects to promote regional bodies to promote regionte bodies to promote regional bodies to promote regional bodi	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments	
Indexession Performance Indicator Target Data Validation Source Responsibility Completion Date Performance Indicator May control to the source of the CDDC completion of Council List Completion Date Result Timing Budget Scope Risk Comments 4.2.4.a Ladership (Chri and Scorests of the CDDC Organization of Council List Scorest Status Scorest Status Amy control to the source of the CDDC Organization of Council List Scorest Status Sc	-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-		
instance Performance indicision Target Data Validations over second label source in pressure in the validation of consist in organization of Consist in and Interface in the CO Regional Value Source in Value Source in the Value Source in Value S	4.2.4 Actively	participate in Central Queensland Regiona	al Organisation of O	Council's and other re	gional bodies to promote region	al interests and obj	ectives to governr	nent, industry	, business, an	d community			
Mercinance indicator Target Data Valuation Source Marget Marget Status Time Baddet Status Marget Marget </td <td></td> <td>Performance M</td> <td>leasurement</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Progress</td> <td>Indicators</td> <td></td> <td></td>		Performance M	leasurement						Progress	Indicators			
4.2.4.aLadeship (Dati and Secretary of the (QBD) Digensities of Council LHIown of Daties spaceMayor and CEOQL [Spelenber 203]N/AN/ANoRefers to Part of Council LHIMayor diverting the diverting to find diverting to Part of Council LHI4.2.4.adiverting to find (LAG) council LHIdiverting to find diverting to fi	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments	
4.2.4.b Implementation of Lingstones have been completed Implementation of Lingstones have been completed and completed com	4.2.4.a		company responsibilities to Australian Securities and Investments		Mayor and CEO	Q1 (September 2023)	N/A	To be deferred	operational			conversations commenced with Rockhampton for handover of Chair and Secretary to RRC by 2024 AGM. August Parliamentary Advocy meeting scheduled for 21-23 August	
A constrained a speed of normal business activities in the sevene of the sevene of normal business activities in the sevene of normal business activities	4.2.4.b		identified for 2023-24	Council business papers	Manager Water & Waste Operations	Q4 (June 2024)	25%	To be deferred	operational			progressed: Waste Coordinator position was approved for recruitment, review of CQ resource recovery activities underway, regional landfill capacity review and reviewing	
A.3.1 Plan, devisement for devision envices Performance Messurement Completion Date Performance Messurement Completion Date Result Timing Budget Completion Date Performance Messurement Completion Date Result Timing Budget Completion Date Completion Date Scope Risk Completion Date Completion Date Scope Risk Completion Date Scope Risk Completion Date Scope Risk Completion Date Scope Result Completion Date Result Scope Risk Comments Scope Result Completion Date Result Time Result Scope Risk Comments Scope Result Completin Date Completion Date <th c<="" td=""><td></td><td></td><td>unity as advisors &</td><td>partners</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th>	<td></td> <td></td> <td>unity as advisors &</td> <td>partners</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>			unity as advisors &	partners								
Performance Measurement Responsibility Completion Date Progress Indicators Responsibility Completion Date Result Timing Budget Scope Risk Comments Delivered as part of normal business activities			er-focused services										
ReferencePerformance indicatorTargetData Validation SourceResponsibilityCompletion DateResultTimingBudgetScopeRiskCommentsComments1Delivered as part of normal business activities000<									Progress	Indicators			
A.3.2 Commet operand accountable governance munity confidence and trust in Council and its democratic values under the forward operand operan	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing			Risk	Comments	
Performance Measurement Progress Indicators Progress Indicators Comments Reference Performance Indicator Target Data Validation Source Responsibility Completion Date Result Timing Budget Scope Risk Comments 1.3.3 Take actions to enable the use of meaningful tools to engage the community on diverse issues so that the community is well informed and cancontribute to decision making Progress Indicators Formation Comments Reference Performance Indicator Target Data Validation Source Responsibility Completion Date Result Timing Budget Scope Risk Comments 4.3.3.a Annual increase in Total Visit measure rates for Get Unaver and Software Data Validation Source Coordinator Communications & Q4 (June 2024) 103% increase Writing Benefits to be Undertified risky, July 2022 - June 2023 = 13,436 interactions within a wordt in the 27,289 interactions within a word	-	Delivered as part of normal business activities	-	-	-			-	-	-	-		
Performance Measurement Progress Indicators Progress Indicators Comments Reference Performance Indicator Target Data Validation Source Responsibility Completion Date Result Timing Budget Scope Risk Comments 1.3.3 Take actions to enable the use of meaningful tools to engage the community on diverse issues so that the community is well informed and cancontribute to decision making Progress Indicators Formation Comments Reference Performance Indicator Target Data Validation Source Responsibility Completion Date Result Timing Budget Scope Risk Comments 4.3.3.a Annual increase in Total Visit measure rates for Get Unaver and Software Data Validation Source Coordinator Communications & Q4 (June 2024) 103% increase Writing Benefits to be Undertified risky, July 2022 - June 2023 = 13,436 interactions within a wordt in the 27,289 interactions within a word	4.3.2 Commit	to open and accountable governance to er	nsure community c	onfidence and trust i	n Council and its democratic valu	les							
ReferencePerformance IndicatorTargetData Validation SourceResponsibilityCompletion DateResultTimingBudgetScopeRiskComments1Delivered as part of normal business activitie000 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Progress</td> <td>Indicators</td> <td></td> <td></td>									Progress	Indicators			
A.3.3 Take actions to enable the use of meaningful loops to enable the use of meaning loops to enable the use of the use of meaning loops to enable the use of the u	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	-		Risk	Comments	
Performance Mesurement Reference Performance Indicator Target Data Validation Source Responsibility Completion Date Result Timing Budget Scope Risk 4.3.3.a Annual increase in Total Visit measure rates for Get jumphed Schware 10% Get Involved Software Coordinator Communications & Engragement 04 (June 2024) 103% increase Item completed operational operational Benefits to be within appetite July 2023 - June 2023 - 13,436 interactions	-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-		
Reference Performance Indicator Target Data Validation Source Responsibility Completion Date Result Timing Budget Scope Risk Comments 4.3.3.a Annual increase in Total Visit measure rates for Get humber of the transmission 10% Get Involved Software Coordinator Communications & Encreasements 04 (June 2024) 103% increase Item completed Benefits to be operational Identified riskys July 2022 - June 2023 = 13,436 interactions	4.3.3 Take act	ions to enable the use of meaningful tools	to engage the com	nmunity on diverse is	sues so that the community is w	ell informed and ca	n contribute to de	cision making					
Performance Indicator Target Data Validation Source Or formation for the second		Performance M	leasurement						Progress	Indicators			
4.3.3.a Annual increase in Total Visit measure rates for Get Involved Software Involved Software Inv	Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing		Scope	Risk	Comments	
	4.3.3.a		10%	Get Involved Software		Q4 (June 2024)	103% increase	Item completed	operational				

FUTURE LIVIN	GSTONE										
A 'Future Livin	ngstone' will become a resilient communit	y prepared for futu	ire economic, social, e	environmental, and infrastructur	re challenges to ens	ure Livingstone re	tains its uniqu	e character a	nd thrives int	o the future	
	an Goal 5.1 - Balanced environmental and gulator, Facilitator	development out	comes								
	n a clear and comprehensive planning visio	on for the region									
	Performance N	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Source of Validation Data	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
5.1.1.a	Review and update the Local Government Infrastructure Plan	Council resolution	Council business papers	Coordinator Infrastructure Planning	Q2 (December 2023)	85%	To be deferred	Budget on track	Benefits to be achieved	Identified risk/s being managed	85% of the process has been completed, including reviewing the planning assumptions, infrastructure modelling assumptions, extrinsic material and infrastructure modelling work. All of the outputs have been forwarded to Council's contractor to collate into the draft LGIP which will be issued for public comment in the 24/25 financial year.
5.1.2 Balance	development within Livingstone Shire in a		e community's desire	d environmental and economic of	outcomes						
Reference	Performance N	leasurement		Responsibility	Completion Date			Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Result	Timing	Budget	Scope	Risk	connents
5.1.2.a	Finalise the structure plan for the West Emu Park Development Area	Structure Plan completed	Council business papers	Principal Strategic Planner	Q2 (December 2023)		Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Report presented to Council in November 2023.
5.1.3 Develop	a program of master planning, place maki	ing and improveme	ent strategies to enha	nce local identity and lifestyle							
	Performance N	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-	
5.1.4 Collabor	ate with partners to understand, nurture a		Keppel Island's enviro	nmental values which help show	wcase its unique tou	rism potential					
	Performance N	leasurement	1	B				Progress	Indicators		Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
5.1.4.a	Advocating for the completion of the Great Keppel Island master plan project	Master Plan adopted	Queensland Government	Manager Economy & Places	Q4 (June 2024)	N/A	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Final Concept Masterplan released April 2024, with preparations to go out to tender for design and contruction of the GKI Sewage Treatment Plant in July. RFQ for detailed concept design of arrival/gateway went out June 2024.
	an Goal 5.2 - Connected places, people & a gulator, Facilitator	services									
5.2.1 Impleme	ent an integrated transport strategy which	encourages altern	ative transport usage	to maximise economic, environ	mental and liveabili	ty outcomes					
	Performance N	leasurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-	
5.2.2 Reinforc	e sustainable building design principles										
Reference	Performance N	leasurement	1	Responsibility	Completion Date			Progress	Indicators	1	Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-						
5.2.3 Adopt an	nd implement a Connected Livingstone Str	0,	estment opportunitie	s in the region	,						
Reference	Performance N Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Progress Budget	Indicators Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-	nesun	-	- Duuget	-	-	

	Performance M	easurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
5.2.4.a	Project Merlin - Phase One ERP Business systems transformation project completed	100% of project delivered within timeframe and budget	Portfolio Governance Group Status Report	Chief Information Officer	Q4 (June 2024)	N/A	To be deferred	Budget underspent	Benefits won't be achieved	Identified risk/s being managed	Project risks escalating with management processes. Considering options.
5.2.4.b	Improve customer experiences through closing out customer service requests on time (this is a 2023-2024 Organisational KPI)	90% close out rate	Pathway	Executive Leadership Team	Q4 (June 2024)	81.18%	Item completed	Within operational allocation	Benefits in doubt		Customer close out for the period is 81.18%. Work is being undertaken in all areas of Council to improve the overall customer experience.
5.2.4.c	Increased usage of online services	Increase	Council business papers	Manager Community & Cultural Services	Q4 (June 2024)	Increase	Item completed	Budget on track	Benefits to be achieved	Identified risk/s being managed	Library app downloads increased by 77% (579 new downloads)
	an Goal 5.3 - Community capacity & resilie	nce in respect of f	uture risk								
	ovider, Facilitator n the ability to respond to disaster events (under the disaster	management arrang	ements							
	Performance M		management analig					Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
5.3.1.a	Disaster management plans are fit for purpose and meet community's needs	Local Disaster Management Plan endorsed by Local Disaster Management Group	LDMG Minutes	Coordinator Disaster Management & Community Resilience	Q4 (June 2024)	N/A	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s being managed	Local Disaster Management Plan (LDMP) reviewed by Local Disaster Management Group (LDMG) members and endorsed at the 12 June 2024 meeting. The LDMP will g to the Ordinary Council meeting of 16 July 2024 for adoption.
5.3.1.b	Maintain fire-trails and assist in hazard reduction burns	100% of planned maintenance and hazard reductions undertaken	Council business papers	Bushfire Recovery & Resilience Officer	Q4 (June 2024)	100%	Item completed	Budget underspent	Item completed benefits achieved		Weed control at Ritamada Rd firetrail Mulching and spraying on Limestone Ck firetrail
5.3.1.c	Number of community engagement activities conducted / events attended to promote the Get Ready Queensland message	2	Council business papers	Coordinator Disaster Management & Community Resilience	Q4 (June 2024)	5	Item completed	Within operational allocation	Item completed benefits achieved	Identified risk/s within appetite	Attended 3 x shows and conducted 2 x school tours of the Hub in Q4
5.3.2. Enhance	e the community's preparedness for disaste	er through commu	nity education, train	ing and strong partnerships betw	een Council and ot	her agencies					
	Performance M	easurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities	-	-	-	-		-	-	-	-	
5.3.3 Plan the	response to changes in social, economic a	nd climatic conditi	ons				••				
	Performance M	easurement						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Result	Timing	Budget	Scope	Risk	Comments
-	Delivered as part of normal business activities		-	-	-		-	-	-	-	
5.3.4 Partner	with agencies to develop programs for the	protection of all n	nembers within the c	ommunity							
	Performance M	easurement						Progress	Indicators	-	
				Responsibility	Completion Date						Comments
Reference	Performance Indicator	Target	Data Validation Source			Result	Timing	Budget	Scope	Risk	