Livingstone Shire Council Working together for a thriving Livingstone

LIVEABLE LIVINGSTONE

A "Liveable Livingstone" will support and advocate for services for the wellbeing of the people of Livingstone at any age and with any ability.

1.1.1 Foster development to promote a range of housing options by reviewing existing planning and development policies to ensure that Council's development controls facilitate housing choice

Reference	Performance M	easurement		Responsibility	Completion Date		Progress Indicators			Eirst Quarter Bragross Commonts
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
1.1.1.a	Complete a structure plan for Taroomball and Hidden Valley	Structure plan completed	Council business papers	Principal Strategic Planner	Q4 (June 2023)	To be deferred	Within operational allocation		Identified risk/s being managed	Resources currently allocated to other priority project areas
1.1.1.b	Development and sale of forty-two (42) lots at Emu Park West Residential Subdivision - Stages one to four	42 lots developed and sold	Land sales	Property Development Strategist	Q4 (June 2023)	Rescheduling expected	Within operational allocation		Identified risk/s being managed	A report was presented at the October Council meeting requesting budget to undertake detailed design and operational works documentation for this project. Construction of the lots is likely to be undertaken in the 23/24 financial year.
1.1.1.c	Complete structure plan for northern Yeppoon	Structure plan completed	Council business papers	Principal Strategic Planner	Q4 (June 2023)	To be deferred	Within operational allocation		Identified risk/s being managed	Resources currently allocated to other priority project areas

1.1.2 Align community programs to social needs, funding opportunities and/or partnerships

Reference -	Performance Measurement			Bochonsibility	Timeframe		Progress I	ndicators	Eirst Quarter Brogress Comments	
	Performance Indicator	Target	Data Validation Source	Responsibility	Timename	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	

1.2.1 Build capacity to improve health and wellbeing in the community by providing fair and reasonable access to services and facilities

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility		Timing	Budget	Scope	Risk	First Quarter Progress comments	
-	No actions for this year	-	-	-	-	-	-	-	-		
1.2.2 Plan for	2.2 Plan for Livingstone's ageing demographics and partner with regional health and aged care sectors										
Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility		Timing	Budget	Scope	Risk	First Quarter Progress comments	
1225	Senior Needs Analysis and Action Plan adopted by	Report presented to		Principal Community Development &	01 (Contorch or 2022)	To be defensed	Within	Benefits to be	lidentified risk/si	Collation of data underway. Expected to be	

Reference	Performance N	leasurement		Responsibility	Completion Date	Progress Indicators				First Quarter Progress Comments
Kelerence	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
1.2.2.a	Senior Needs Analysis and Action Plan adopted by Council	Council by	Council business papers	Principal Community Development & Engagement Officer	Q1 (September 2022)	To be deferred	•	Benefits to be achieved	Ildentified risk/s	Inresented to Council for adoption in November
1.2.2.b	Progress actions identified in the Senior Needs Analysis	30 September 2022 100% of actions identified for 2022-23 completed	Council business papers	Principal Community Development & Engagement Officer	Q4 (June 2023)	On time	allocation Within operational allocation	Benefits to be achieved		2022. It is expected that actions resulting from the Analysis scheduled for 22/23 will be completed.

1.2.3 Plan, design and deliver community infrastructure which connects communities and encourages non-vehicular transport

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators	First Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
1.2.3.a	Adopt a policy for community projects on Council controlled land	Completed in timeframe and adopted by Council	ECM Council minutes	Principal Community Development and Engagement Officer	Q3 (March 2023)	On time	Within operational allocation		Identified risk/s within appetite	Internal stakeholder discussions scheduled from October 2022.

1.2.4 Take action to enable the implementation of the Active Livingstone Strategy

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators	First Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
1.2.4.a	Progress actions identified in the Active Livingstone Strategy	100% of actions identified for 2022-23 completed	Council business papers	Principal Community Development & Engagement Officer	Q4 (June 2023)	Item completed	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Status report presented to Council at September 2022 briefing. 2022-2023 items complete. Long term projects have commenced - across multiple Council departments (eg principal cycle network, open spaces strategy)

1.3.1 Undertake planning in conjunction with the review of Council's Local Government Infrastructure Plan to provide adequate open

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress I	ndicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
1.3.1.a	Formalisation of tenure over Yeppoon Inlet jetty sites	Registration of Trustee Lease and individual subleases	ECM	Principal Property Officer	Q2 (December 2022)	Item completed	Within operational allocation	Item completed - benefits achieved	Identified risk/s within appetite	Trustee Headlease has been registered
1.3.1.b	Undertake a strategic review of existing and future sporting need	Sporting Needs Strategy adopted by Council	Council resolution	Principal Community Development & Engagement Officer	Q2 (December 2022)	On time	Within operational allocation		Identified risk/s	2022 Amendments required Expected to return to

1.3.2 Optimise community benefit from the use of parklands and facilities by improving the quality, access to, and shared use of, public spaces and facilities for cultural, recreational, and community activities

Reference	Performance N	leasurement		Responsibility	Completion Date	Progress Indicators				First Quarter Progress Comments
Kelefence	Performance Indicator	Target	Data Validation Source	Responsibility	completion date	Timing	Budget	Scope	Risk	First Quarter Progress comments
1.3.2.a	Undertake a strategic review to appropriately sequence the infrastructure requirements for Cooee Bay	Infrastructure strategy adopted by Council	Council resolution	Manager - Engineering Services	Q2 (December 2022)	On time	Within operational allocation			Review completed and reporting to Council at 1 November Briefing Session.
1.3.2.b	Weekend occupancy rate for Yeppoon Town Hall	80% per annum	Pathway Booking Module	Coordinator Engagement and Events	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved		Annual KPI - tracking at 72% for Q1 (18 bookings over 13 weekends)

1.3.3 Support community groups (including the arts, cultural, sport, and recreation groups) through advocacy and by helping them identify and secure funding streams and develop skills (including networking, governance, engaging volunteers, and business management)

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	ndicators		First Quarter Progress Comments
Kelerence	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
1.3.3.a	Delivery of council's grants and sponsorship programs	Delivery of funding is distributed in accordance with program adopted criteria		Principal Community Development and Engagement Officer and Coordinator Engagement and Events	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	(E&E) Council has provided \$57k in funding to 7 events between 1 July and 30 September. Two of these events are part of our multi year funding partnerships. (CDSR) One round of Community Grants delivered in Q1 - \$45,000 granted across 13 local not for profit community/sporting organisations.
1.3.3.b	Maintain volunteer programmes and partnership projects	4 projects per year	Volunteer registrations ECM	Coordinator Natural Resource Management	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	Friends of the Beach volunteer program being maintained. Partnership project with FBA, QPWS, Department of Resources on predator reduction (foxes) on marine turtles delivered in September.

THRIVING LIVINGSTONE

The "Thriving Livingstone" will prioritise the Traditional Owners and the importance of the place and country of Indigenous people; offer a diverse range of cultural activities and events; and develop and sustain a diverse economy.

2.1.1 Implement Livingstone's Reconciliation Action Plan to increase Council's organisational and staff capacity to deliver position outcomes for Indigenous people, including the Darumbal and Woppaburra people

Reference	Performance Measurement			Responsibility	Completion Date		Progress	Indicators	First Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	
2.1.1.a	Reconciliation Action Plan adopted by Council	Plan adopted by Council	Council business papers	Principal Community Development & Engagement Officer	Q3 (March 2023)	Rescheduling expected	Within operational allocation		Identified risk/s within appetite	Continuing to work with the three Traditional Owner groups to progress RAP. It is recognised and accepted that the RAP timeline cannot be dictated by Council, rather Council will work respectfully in considering competing priorities and cultural responsibilities of these groups.

2.1.2 Foster partnerships to celebrate Council's and the community's respect and understanding of the Darumbal and Woppaburra People's relationship with their traditional land and waters through culturally appropriate facilities and services

Reference	Performance N	leasurement		Responsibility	Completion Date		Progress I	ndicators	First Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
2.1.2.a	Deliver Indigenous Languages and Arts Projects resolved on 20th April 2021	100% of project completed within timeframe and allocated budget	Council business papers	Urban Strategist	Q3 (March 2023)	Rescheduling expected	Budget underspent			Nominated artist is still negotiating preferred project outcomes with Darumbal.

2.2.1 Growth in key sectors identified in the Invest Capricorn Coast Region Economic Development Plan is supported through the development and implementation of action plans by Capricorn Enterprise and other advisory groups

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	First Quarter Progress comments
2.2.1.a	Growth in Gross Regional Product (%)	Above the Queensland Average	Economy ID	Manager Economy & Places	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	IGRP figures are realeased annually

2.2.2 Foster development of high performing local business capability and diversity

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
	Livingstone Blueprint for Growth - Updated	Strategy adopted by				Rescheduling	Within	Benefits to be	Identified risk/s	Draft Blueprint 2030 has been presented to
2.2.2.a	economic development and investment attraction	Council	Council resolution	Manager Economy and Places	Q1 (September 2022)	expected	operational	achieved	within appetite	ICouncillors The final design document to be
	strategy	council				capetieu	allocation	achieved		completed and adopted by Q2.

2.2.3 Implement a Council-endorsed priority land development plan to deliver a return on the community's investment in land development to enhance economic and community outcomes

Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
hererenee	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	Thist Quarter Progress comments
2.2.3.a	Council-adopted plan for property portfolio development delivers a positive cash return on	>10% cash return	Council ledger	Property Development Strategist	Q4 (June 2023)	Rescheduling	Within operational	Benefits to be	Identified risk/s	There are number of Council owned properties in various development stages. A definitive plan is still
2.2.3.d	investment		council ledger		Q4 (June 2023)	expected	allocation	achieved	within appetite	being compiled.
2.2.4 Support	the growth of education and employment	nt opportunities fo	or the community							
Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	
2.3.1 Provide	support to market Livingstone as a destin	nation for comme	rce, tourism, and life	style						
Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Bragness Commants
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	
2.3.2 Council	provides and maintains infrastructure wh	nich encourages b	usiness and tourism §	growth						
Reference	Performance M	easurement		Responsibility	Completion Date	Progress Indicators				First Quarter Progress Comments
Kelefence	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress comments
-	No actions for this year	-	-	-	-	-	-	-	-	

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Dreamers Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
2.4.1.a	Periodic reports of patronage at events, activities and performances	Quarterly reports	Council business papers	Coordinator Engagement and Events	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Annual KPI - Q1 update (The Spring Program was delivered as per scope and within the allocated operational budget. Attendance numbers at organised and co-supported council events were a elevated from previous years.
2.4.2 Implem	ent the action plan from the Invest Capric	corn Coast Region	Events Strategy 202	5						
Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	Thist Quarter Progress comments
2.4.2.a	Capricorn Coast Region Events Strategy 2025 actions	100% of actions completed for 2022- 23	Council business papers	Manager Customer Engagement & Communication	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Actions that were identified as short term (ie development of professional event drone/moving/stills footage and development of a centralised Event Calendar have occured). Focus is now on the identified mid-long term actions (2023- 2025).
2.4.3 Foster a	access, collaboration, community connect Performance M		and creativity by su			re	Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
2.4.3.a	Arts and Cultural Policy to be adopted by Council	Strategy adopted by Council	Council resolution	Manager Customer Engagement	Q1 (September 2022)	Rescheduling expected	Within operational allocation			Strategy has been developed and will be presented to General Manager Communities during the mont of October. It is expected that it will be presented for adoption to Council's Ordinary Meeting in December 2022 or January 2023.
2.4.3.b	Actions identified in the Arts and Cultural Policy completed	100% of actions completed for 2022-	Council business papers	Manager Customer Engagement	Q4 (June 2023)	On time	Within operational	Benefits to be achieved	Identified risk/s within appetite	Expected to be achieved by June 2023 as required.

NATURAL LIVINGSTONE

A 'Natural Livingstone' will protect, sustainably manage and enhance the natural beauty, landscapes and resources of the country of the Darumbal and Woppaburra people in order to safeguard the sustainability and environmental resilience of the region into the future.

3.1.1 Enable and support sustainable waste management technologies, services and facilities which provide innovative and compliant solutions to reduce the environment impacts of Council's waste collection and resource recovery options

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress I	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.1.1.a	Contribute to the development of the CQ Waste Strategy	Strategy adopted by Council	Council resolution	Chief Executive Officer	Q2 (December 2022)	On time	Within operational allocation		Identified risk/s	Michael O'Keeffe (Project Lead from RRC) presented at CQROC meeting 23 September 2022 and introduced consultants who outlined work on CQ Regional Waste Strategy, with reports due by year's end.
3.1.1.b	Waste Strategy actions completed	100% of actions completed for 2022- 23	Council business papers	Principal Waste Officer	Q4 (June 2023)	On time	Within operational allocation		being managed	Officers are currently progressing other regional collaboration opportunities and will focus attention on strategy actions in Q3.
3.1.1.c	Volume of waste diverted as a percentage of total waste stream collected or received	40%	Council business papers	Principal Waste Officer	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s	Monitoring is ongoing and the opening of the new resource recovery facility will enhance diversion activities.

3.1.2 Partner with the community to divert and minimise waste and invest in renewable energy

Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility		Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.1.2.a	Secure a bio-solids partner to divert waste from landfill	Council resolution	Council business papers	Manager Water & Waste Operations	Q2 (December 2022)	To be deferred	Within operational allocation		being managed	Tender process has not yielded any viable / economical options at this time and this initiative has been identified within the Regional Waste Plan development.
3.1.2.b	Yeppoon Solar power transition to renewable energy project completed	100% of project delivered within timeframe and budget	Monthly Portfolio Governance Group Status Report	Manager Water and Waste Operations	Q4 (June 2023)	Item completed	Budget on track		Identified risk/s	Solar panels installed and operational. Majority of the battery capacity is installed and operational with 1/16th of the battery bank required to be changed under the contract due to damage in transit.

3.1.3 Incentivise the community to invest in reuse, recycling, energy and water saving practices

Reference	Performance N	leasurement		Responsibility	Completion Date		Progress	ndicators		First Quarter Bragness Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.1.3.a	Sustainable Livingstone Program delivered	100% of program delivered within timeframe and budget	ECM Project Plan	Principal Sustainability Officer	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	Involvement in Remote Schools STEAM Day at Cawarral State School (activity and stall) (August), Support of Sandy Krak Reef Festival, including operation of Council stall (August). Support of Nine Mile Beach Clean Up and Source ID (September). Ongoing Sustainability tips and facts on social media and Council newsletter. Ongoing maintenance and update of Sustainability webpages and other information. Promotion items developed and distributed at events, school and other fora.

3.1.4 Promote and develop a resource recovery centre to deliver education and behavioural change

Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.1.4.a	Yeppoon Landfill Resource Recovery Centre - Phase 1	100% of project completed within budget and timeframe	Monthly Portfolio Governance Group Status Report	Manager Infrastructure Projects	Q4 (June 2023)	On time	Budget overspent	Benefits to be achieved	Identified risk/s within appetite	Project expected to be completed and operational in November 2022. Minor budget over run due to changes in scope and the budget will be revised during Q1 budget discussions.

3.2.1 Assess alternative options to increase water sources

Reference	Performance N	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.2.1.a	Advocate continuation of Council's water allocation bid for Rookwood Weir (6,500 MI)	Permanent allocation of 6,500 MI per annum		Manager Water & Waste Operations	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s not being managed	Sunwater has not provided any information on the likely budget implications for Council. Officers are following this up to understand future budget impacts.

3.2.2 Progres	s and support plans which protect coasta	l and marine envir	onments							
Reference	Performance N	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Kelerence	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	
3.2.2.a	Implement Fig Tree Creek Management Master Plan	100% of actions within master plan implemented within identified timeframes and budget	Council business papers Engagement Plan Funding Agreements	Coordinator Natural Resource Management	Q4 (June 2023)	To be deferred	Within operational allocation	Benefits in doubt	not being	Currently no funding available to deliver on the Plan Looking for collaboration/partnerships and funding source.
3.2.2.b	Actions identified in the Livingstone Reef Guardian Action Plan completed	100% of actions identified for 2022-23 completed	Council business papers	Coordinator Natural Resource Management	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Ongoing membership of Reef Guardian Councils program. Action Plan to be developed in Q2 which will contain many continuing actions from 2021/22 as well as some new actions.
3.2.2.c	Actions within Shoreline Management Plan implemented	100% of of actions within plan implemented within identified timeframes and budget	Council business papers	Principal Sustainability Officer	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Shoreline Management Plan adopted by Council in September 2022. Implementation Plan included as part of the Management Plan document. Ten actions identified for delivery in 2022/23 which will be the responsibility of relevant units across Council including Economic Development, Construction and Maintenance, Engineering, NRM, Strategic Planning and Properties.
3.2.3 Collabo	rate with partners to reduce sediments a	nd nutrients in wa	terways						-	
Reference	Performance N	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Kererenee	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	
3.2.3.a	Support effective waste management and pollution control eg sediment and erosion control, rubbish clean ups	2 training events or clean-up projects	ECM Funding Agreements	Coordinator Natural Resource Management	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	-	Sponsor for Five Rocks Clean Up Event by Capricornia Catchments September 2022.
3.2.4 Plan Co	uncil's response to climate change by imp	lementing the act	ions in the Coastal H	azard Adaptation Strategy	•	1				
	Performance N						Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.2.4.a	Implement recommendations from Our Living Coast Strategy (Coastal Hazard Adaptation Strategy)	100% of actions implemented within identified timeframes and budget	Action Plan	Principal Sustainability Officer / Principal Strategic Planner	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	32 actions have been identified for delivery in 2022/23 from the Our Living Coast Change Management Plan and Action Plan 2021-2026, which will be the responsibility of relevant units across Council including: NRM/Sustainability, Community Partnerships, Economic Development, Engineering, Project Management Office, Assets, Construction and Maintenance. So far, 4 Actions have been completed, 13 are In Progress and 15 are yet to commence.
3.2.5 Deliver	and implement a Livingstone Shire Carbo					1				
Reference	Performance N	1		Responsibility	Completion Date		-	Indicators		First Quarter Progress Comments
	Performance Indicator	Target	Data Validation Source	. ,		Timing	Budget	Scope	Risk	
3.2.5.a	Implement the actions within the Low Carbon Livingstone 2030: A Strategy to Reduce the Carbon Footprint of Livingstone Shire Council	100% of actions implemented within identified timeframes and budget	Data from annual carbon audit	Principal Sustainability Officer	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	21 actions have been identified for delivery for 2022/23 which will be the responsibility of relevant units across Council including: Waste, Sustainability, Engineering, Economic Development, Assets, Facilities and NRM. This includes an Annual Carbon Audit which will be undertaken in Quarters 2 and 3 by Sustainability. So far one action is complete, 19 are in progress and 1 is yet to commence.

3.3.1 Recogni	se, preserve and enhance the region's un	ique biodiversity								
Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.3.1.a	Implementation of Biodiversity Strategy	100% of actions implemented within identified timeframes and budget	Council business papers	Coordinator Natural Resource Management	Q2 (December 2022)	On time	Within operational allocation		Identified risk/s within appetite	6 actions have been identified for delivery for 2022/23 which will be the responsiblity of relevant Units across Council including: NRM, Infrastructure, Strategic Planning, Community Partnerships and Facilities.
3.3.1.b	Rehabilitate six (6) new sites and maintain twelve (12) existing sites on Council controlled land	Six (6) new sites established and twelve (12) existing sites maintained	100% in line with annual programme	Project Officer Natural Resource Management Vegetation Rehabilitation Officer	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Five new sites have been established (National Tree Day, Marine Parade, Great Keppel Island, Soalr farm, Rail Trail Queens Jubilee planting), Eight sites maintained.
3.3.1.c	Cycad salvage and mitigation projects - project initiation and maintenance	2 projects completed	Finance One ECM Survey 123	Community Nursery Supervisor	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved		Main site Bajool being delivered in accordance with contract. Panaorama site being maintained.
3.3.2 Progress	s and support plans which protect the Shi	ire's natural assets	, bushland and local	eco-systems						
Deference	Performance M	leasurement		Despensikility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.3.2.a	Open Spaces Framework - Green infrastructure strategy endorsed by Council	Strategy endorsed by Council	Strategy	Urban Strategist – Cross Council collaboration is integral to the development of this strategy	Q2 (December 2022)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Draft framework has been received from consultant and is being reviewed and feedback provided. Internal consultation will be completed over the next two months.

3.3.3 Manage threats by collaborating with traditional owners, agencies, community groups and private landholders about land management, protection methods including hazard reduction strategies and conservation policies to ensure the protection of people, property and the environment

Reference	Performance N	leasurement		Responsibility	Completion Date		Progress	ndicators		First Quarter Progress Comments
Kelefence	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
3.3.3.a	Implement the Bushfire Management Plan Annual Operational Plan	100% of actions completed	ECM Funding Agreements	Manager Community Wellbeing	Q4 (June 2023)	On time	Budget on track		Identified risk/s within appetite	Have attended the Area Fire Mgm Group Meeting and the LDMG. Established fire trails at Barmaryee Sports Grounds and Old Byfield Rd. Hazard reduction burn at Barmaryee Sports Grounds.

LEADING LIVINGSTONE

A 'Leading Livingstone' will provide transparent, accountable leadership which listens to the needs of the Livingstone community and advocates for Livingstone's interests to State and Federal Governments.

4.1.1 Implementation of the Community Plan and Corporate Plan is well co-ordinated across Council and through a delivery mechanism which provides clear line of sight, accountability and performance measurement for all employees

Reference	Performance M	leasurement		Deepensibility	Completie
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completio
4.1.1.a	Implement revised Performance Management System across whole of Council	Framework approved and implemented	Performance Management System reports	Principal Organisational Development Officer	Q1 (Septemb
4.1.1.b	Appropriately manage unscheduled employee absences (this is a 2022-2023 Organisational KPI)	<4.5% annualised	HR Reports	Executive Leadership Team	Q4 (June

4.1.2 Council produces and delivers against sustainable financial forecasts as a result of best practice Capital and Asset Management Plans which guide project planning and service delivery across the Shire

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		Eirct Quarter Brogress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
4.1.2.a	Implementation of Strategic Asset Management Plan Improvement actions	100% of actions identified for 2022-23 completed	Asset Management Steering Committee	Manager Community Assets	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Management Plan models that will inform budget
4.1.2.b	Financial Sustainability ratios: Operating Surplus Net Financial Liabilities Asset Sustainability	0-10% <60% >90%	Adopted/Revised Budgets Audited Financial Statements	Chief Financial Officer	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	2022-23 Budget adopted on 26 July 2022. - Operating Surplus Ratio - 0.1% - Net Financial Liabilities Ratio - (14.4%) - Asset Sustainability Ratio - 108.2%
4.1.2.c	Review 50% of Long-Term Asset Management Plans Annually prior to end of calendar year	50% reviewed prior to end of calendar year	Asset Management Steering Committee	Manager Assets & GIS	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	Work continues on finalisation of Asset Management Plan models that will inform budget discussions for 2023/2024.
4.1.2.d	Increase plant / fleet utilisation rates	70%	Conquest	Coordinator Assets	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	Incoling vehicle usage and swanning high and low
4.1.2.e	Develop a long term full cost pricing methodology for the waste business activity	Pricing methodology adopted by Council	Council resolution (budget)	Chief Financial Officer / Coordinator Revenue	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	Prenaing dratt scope for final review by business
4.1.2.f	Mt Charlton Reservoir rehabilitation project	100% of project delivered within timeframe and budget	Monthly Portfolio Governance Group Status Report	Manager Water and Waste Operations	Q4 (June 2023)	On time	Budget on track	Benefits to be achieved	-	Mt Charlton roof at 95% and expected to be back in service late October.
4.1.2.g	Contribute to driving a performance culture through achievement of Capital Works/Operational Plan targets (this is a 2022-2023 Organisational KPI)	90% targets achieved	Operational Plan Report/Capital Works Report	Chief Financial Officer / Coordinator Project Management	Q4 (June 2023)	On time	Budget on track	Benefits to be achieved	-	Capital spend \$9.4M for Q1. Commitals at \$23.2M (Total = \$72% of budget vs target 40%)
4.1.3 A conti	nuous improvement focus underpins the	organisation, creat	ting a supportive en	vironment for ideas and positive	e, well-managed cl	nange which	enhances inte	ernal and exte	ernal outcom	es

Reference —	nco	Performance Measurement			Responsibility	Completion Date	Progress Indicators				First Quarter Progress Comments
	lice	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	riist Quarter Flogress Comments
-		No actions for this year	-	-	-	-	-	-	-	-	

Progress Indicators ion Date First Quarter Progress Comments Scope Risk Timing Budget A revised Performance Management system was launched in July 2022. This revised approach focusses on driving performance through linking Within Benefits to be **Identified risk/s** what we do with the Operational Plan/Community mber 2022) Item completed operational achieved **being managed** Plan as well as focussing on the values, behaviours allocation and leadership capabilities expected at Council. Efforts to help embed the change across the organisation is continuing. Council's annualised absenteeism rate for the rolling 12 month period (October 2021 to September 2022) Within Benefits to be Identified risk/s is 6.1%. Since July 2022 Council's absenteeism rate ne 2023) On time operational **being managed** trended downwards by 0.5% during Q1. Steps are achieved allocation being taken towards achieving the 4.5% target by June 2023.

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress I	ndicators		Eirst Quarter Brogress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
4.1.4.a	Leadership Development Capability Framework	Framework approved and implementation of identified strategies completed	Framework ELT Reports	Principal Organisational Development	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	In addition to Council's Executive Performance Management Framework incorporating leaders competencies, Council launched a Leadership Development Program with 18 Leaders in Augu 2022. An external provider was engaged to del this program (over approximately a 6 month per and involves one to one coaching. In further demonstrating Council's commitment to develor leader capability, Council engaged Peak Service deliver the next round of Essential Supervisory course (virtually) to 6 x Leaders in September 2 who were either existing leaders or employees are new to a leadership role.

4.1.5 Promote a values-based culture which appreciates it and empowers its workforce

Reference	Performance M	easurement		Responsibility	Completion Date	Р	rogress Indicato	ors		First Quarter Bragness Comments
Kelerence	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
4.1.5.a	Drive employee engagement through demonstrating effective leadership, engagement and collaboration (this is a 2022-2023 Organisational KPI)	>75% Engagement >70% MEI	Survey Results	Executive Leadership Team	Q4 (June 2023)	On time	Budget on track	Benefits to be achieved	Identified risk/s being managed	Manager Ettectiveness Index - 75%

4.1.6 Risk management practices are embedded into decision making process

Reference	Performance N	leasurement		Responsibility	Completion Date		Progress I	ndicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
4.1.6.a	Improve Council's risk management maturity	100% of actions identified for 2022-23 completed	Council business papers	Coordinator Governance	Q4 (June 2023)	On time	Within operational allocation		-	Scope of Works revised to realign objectives and tasks to be carried out in-house.
4.1.6.b	Mitigation and risk reduction activities: - are informed by risk assessments - are prioritised based on risk assessments and available resources - are included in strategic and operational plans	Completion of Queensland Emergency Risk Management Framework	Emergency Management Assurance Framework	Local Disaster Management Group through the Operational Plan	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	LDMG meeting conducted on 31 August and LDMG Operational Plan was updated and discussed with group.
4.1.6.c	Internal Audit - complete audit actions	100% of high and medium risk actions completed within timeframes	Audit committee business papers	Coordinator Governance	Q4 (June 2023)	On time	Within operational allocation		-	1 audit action completed within the quarter which exceeded the required completed timeframe.

4.1.7 Recruit and develop a professional, capable and responsive workforce

Reference	Performance M	leasurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Bragness Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
	Recruitment and Selection - Annualised Employee						Within	Bonofits to bo	Identified risk/s	Employee turnover YTD is 4.63% or annualised at
4.1.7.a	Turnover (excluding retirements)	<10%	Aurion	Coordinator HR & Payroll	Q4 (June 2023)	On time	operational		within appetite	118.5% Excluding retirements and fixed term
	rumover (excluding retrements)						allocation	achieveu	within appetite	cessation, the annualised turnver rate is 13.3%
	Workforce Plan meets current and future business	80% of scheduled					Within	Benefits to be	Idoptified rick/c	Work has been undertaken to identify Workforce
4.1.7.b		strategies for 2022-23	Workforce Plan	Principal Organisational Development	Q4 (June 2023)	On time	operational	achieved	· ·	Plan key focus areas and strategies for FY23 of
	and community expectations	implemented					allocation	achieveu	within appetite	which 80% is to be implemented.

Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Kelerence	Performance Indicator	Target	Data Validation Source	Responsionity	Completion Date	Timing	Budget	Scope	Risk	
4.1.8.a	Zero improvement or prohibition notices issued by WorkSafe Qld	Zero Improvement Notices	WorkSafe Qld	Coordinator Workplace Health and Safety	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	No Improvement notices issued for Q1.
4.1.8.b	Undertake external audit as per Local Government Workcare (LGW)	WHS Audit score of minimum 70% for category 3 WHS Systems	Approved OIR auditor	Coordinator Workplace Health and Safety	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved		LGW (OIR) External Audit scheduled to occur in March (21/03/24 to 24/03/24).
4.1.8.c	Proactively contribute to the safety, health and wellbeing of our people (this is a 2022/2023 Organisational KPI)	Reduction in Lost Time Injury Frequency Rate <25.64	WHS Safety Committee	Chief Executive Officer and Safety Coordinator	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	There were no Lost Time Injuries for Q1. As at end of Q1, the LTIFR was 21.05. In October 2022, Coun achieved six (6) months with no lost time injuries. This is the first time Council has achieved this since 2018 when LTIFRs commenced being formally recorded. Early reporting and intervention will continue to be a key focus.
.2.1 Build ar	nd maintain strong, collaborative and co-o	perative relations	hips across all levels	of government, industry, busin	ness and communi	ty				
	Performance M	easurement					Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
4.2.1.a	Facilitate review of Community Voice Panels in line with mid-term membership review prescribed in adopted Terms of Reference	Council resolution	Council business papers	Executive Support	Q1 (September 2022)	On time	Within operational allocation	Benefits to be achieved		CVP discussion paper included in 4 October 2022 Briefing Session
4.2.2 Identify	opportunities for alignment between Cou	uncil's interests ar	d objectives with th	ose of Federal and State Gover	nments					
Reference	Performance M			Responsibility	Completion Date		_	Indicators		First Quarter Progress Comments
	Performance Indicator	Target	Data Validation Source	• •		Timing	Budget	Scope	Risk	
 4.2.3 Advoca	No actions for this year te Council's interests and objectives to go	- vernment. industr	v. business. and com	- munity to promote the Livings	tone region at a na	- ational and in	ternational le	evel	-	
	Performance M	-	, ,					Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	
4.2.4 Actively	/ participate in Central Queensland Regior	nal Organisation o	f Council's and other	regional bodies to promote re	gional interests an	d objectives t	o governmer	nt, industry, b	usiness, and o	community
- (Performance M	easurement					Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
	Assume leadership (Chair and Secretary) of the CQROC Organisation of Councils Ltd	Successful discharge of company responsibilities to Australian Securities and Investments	Council business papers	Mayor and CEO	Q1 (September 2022)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	CEO presented a Governance Protocol Paper at the CQROC meeting on 23 September 2022 outlining th transition requirements for a 2 year rotation. Commencement set to occur following 2022 AGM.
4.2.4.a		Commission								
	evelop and implement high-quality custon		es							
4.3.1 Plan, de	Performance M	ner-focused servic		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
	Performance M Performance Indicator	ner-focused servic	es Data Validation Source	Responsibility	Completion Date	Timing	Progress Budget	Indicators Scope	Risk	First Quarter Progress Comments
I.3.1 Plan, de Reference	Performance M Performance Indicator No actions for this year	ner-focused servic easurement Target -	Data Validation Source	-	-	Timing -	<u> </u>		Risk -	First Quarter Progress Comments
I.3.1 Plan, de Reference	Performance M Performance Indicator No actions for this year t to open and accountable governance to	ner-focused servic easurement Target - ensure communit	Data Validation Source	-	-	Timing -	Budget -	Scope -	Risk -	First Quarter Progress Comments
4.3.1 Plan, de Reference	Performance M Performance Indicator No actions for this year	ner-focused servic easurement Target - ensure communit	Data Validation Source	-	-	Timing - Timing	Budget -		Risk - Risk	First Quarter Progress Comments First Quarter Progress Comments

4.3.3 Take act	ions to enable the use of meaningful too	Is to engage the c	ommunity on diverse	e issues so that the community i	s well informed a	nd can contril	bute to decisi	ion making		
Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion date	Timing	Budget	Scope	Risk	First Quarter Progress comments
4.3.3.a	Annual increase in Total Visit measure rates for Get Involved Software	10%	Get Involved Software	Coordinator Engagement and Events	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	2022 Get involved Stats - 16.1k visitors to the site.

4.3.3 Take act	ions to enable the use of meaningful too	Is to engage the c	ommunity on diverse	e issues so that the community i	s well informed a	nd can contril	bute to decisi	ion making		
Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion date	Timing	Budget	Scope	Risk	First Quarter Progress comments
4.3.3.a	Annual increase in Total Visit measure rates for Get Involved Software	10%	Get Involved Software	Coordinator Engagement and Events	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	2022 Get involved Stats - 16.1k visitors to the site.

FUTURE LIVINGSTONE

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A 'Future Livingstone' will become a resilient community prepared for future economic, social, environmental, and infrastructure challenges to ensure Livingstone retains its unique character and thrives into the future.

5.1.1 Maintain a clear and comprehensive planning vision for the region

No actions for this year

	Performance N	leasurement					Progress	Indicators		
Reference	Performance Indicator	Target	Source of Validation Data	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
5.1.1.a	Review and update the Local Government Infrastructure Plan	Council resolution	Council business papers	Coordinator Infrastructure Planning	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s	by 30 June 2023. Officers are proposing to workshop I

5.1.2 Balance development within Livingstone Shire in accordance with the community's desired environmental and economic outcomes

Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
5.1.2.a	Finalise the structure plan for the West Emu Park Development Area	Structure Plan completed	Council business papers	Principal Strategic Planner	Q4 (June 2023)	Rescheduling expected	Within operational allocation		Identified risk/s within appetite	Resources currently allocated to other priority project areas

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5.1.3 Develop a program of master planning, place making and improvement strategies to enhance local identity and lifestyle **Performance Measurement** Responsibility Reference Completio Performance Indicator Data Validation Source Target

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5.1.4 Collaborate with partners to understand, nurture and protect Great Keppel Island's environmental values which help showcase its unique tourism potential

Reference	Performance Measurement			Responsibility	Completion Date		Progress	ndicators	First Quester Dregress Comments	
Reference	Performance Indicator	Target	Data Validation Source		completion bate	Timing	Budget	Scope	Risk	First Quarter Progress Comments
5.1.4.a	Advocating for the completion of the Great Keppel Island master plan project	Master Plan adopted	Queensland Government	Urban Strategist	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	Council representatives continue to attend PRG meetings on the master plan project. The State are currently undertaking local community engagement on the future Vision for GKI (Woppa).

5.2.1 Implement an integrated transport strategy which encourages alternative transport usage to maximise economic, environmental and liveability outcomes

Reference	Performance M	Responsibility	Completion Date		Progress	ndicators	First Quarter Progress Comments			
	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	

5.2.2 Reinforce sustainable building design principles

Reference	Performance M	Responsibility	Completion Date		Progress	Indicators	First Quarter Progress Comments				
	Performance Indicator	Target	Data Validation Source	Responsibility	completion bate	Timing	Budget	Scope	Risk	Thist Quarter Progress comments	
5.2.2.a	Council formally adopts a position regarding the use of sustainable design principles which exceed current mandatory requirements	Council resolution	Council business papers	Manager Liveability	Q4 (June 2023)	Item completed	Within operational allocation	Item completed - benefits achieved	Identified risk/s within appetite	Presentation to Council July 2022 by Liam Saxby at which Council had no appetite for a change to policy position but were made more aware of the statutory framework is from Planning and Building legislation that currently requires various sustainability measures.	
5.2.3 Adopt a	and implement a Connected Livingstone St	trategy to foster i	nvestment opportun	ities in the region							

Poforonco	Performance Measurement			Bosponsibility	Completion Date		Progress I	ndicators	Eirst Quarter Progress Comments	
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	

tion Date		Progress I	ndicators	First Quarter Brogress Comments	
tion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	-	-	-	-	

Performance Measurement Progress Indicators								Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
5.2.4.a	Review of all customer touchpoints to measure customer experience	100% of identified actions for 2022-23 undertaken	Council business papers	Manager Customer Engagement	Q4 (June 2023)	On time	Within operational allocation		Identified risk/s within appetite	Management responses to a recent internal review of the Customer Request Module have been approved and a project plan has been developed t review action. Customer touchpoints will be reviewed and a completion date of June 2023 is achievable.
5.2.4.b	Project Merlin - Phase One ERP Business systems transformation project completed	100% of project delivered within timeframe and budget	Portfolio Governance Group Status Report	Chief Technology Officer	Q4 (June 2023)	Rescheduling expected	Within operational allocation	Benefits to be achieved		Contractor experiencing issues providing contracte services, incurring a delay and ongoing costs.
5.2.4.c	Improve customer experiences through closing out customer service requests on time (this is a 2022-2023 Organisational KPI)	90% close out rate	Pathway	Executive Leadership Team	Q4 (June 2023)	On time	Within operational allocation	Benefits to be achieved	Identified risk/s within appetite	179 15% of CSR's were completed at Priority 3
5.3.1 Maintai	in the ability to respond to disaster events	s under the disaste	er management arra	ngements						
Reference	Performance M	easurement		Responsibility	Completion Date	Progress Indicators			First Quarter Progress Comments	
herenee	Performance Indicator	Target	Data Validation Source	Responsibility		Timing	Budget	Scope	Risk	
5.3.1.a	Disaster management plans are fit for purpose and meet community's needs	Local Disaster Management Plan endorsed by Local Disaster Management Group	LDMG Minutes	Manager Community Wellbeing	Q4 (June 2023)	On time	Budget on track	'	Identified risk/s within appetite	Review of LDMP has been undertaken and IGEM have completed their review. Presented at LDMG meeting for adoption on 31 August 2022. A Counc report has been drafted for presentation on 15 November 2022 for their adoption.
5.3.1.b	Maintain fire-trails and assist in hazard reduction burns	100% of planned maintenance and hazard reductions undertaken	Fleet records	Bushfire Recovery and Resilience Officer	Q4 (June 2023)	On time	Budget on track	Benefits to be achieved	Identified risk/s within appetite	Areas identified for fire trails are maintained four times per year by Open Spaces and Infrastucture with the last service just before fire season August/September. Established fire trails at Barmaryee Sports Grounds and Old Byfield Rd. Hazard reduction burn at Barmaryee Sports Grounds.
5.3.2. Enhand	ce the community's preparedness for disas	ster through comr	nunity education. tra	aining and strong partnerships	between Council a	nd other ager	ncies	•		
	Performance M		,,		1	Progress Indicators				
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	First Quarter Progress Comments
-	No actions for this year	-	-	-	-	-	-	-	-	
5.3.3 Plan the	e response to changes in social, economic	and climatic cond	itions			•		-	•	·
	Performance M				Completion Date		Progress	Indicators		
Reference	Performance Indicator	Target	Data Validation Source	Responsibility	Completion Date	Timing	Budget	Scope	Risk	- First Quarter Progress Comments
5.3.3.a	Reflect coastal and climate change risk and hazard management provisions in the Local Disaster Management Plan	Annual review of the Local Disaster Management Plan	Local Disaster Management Plan	Principal Sustainability Officer	Q2 (December 2022)	Item completed	Within operational allocation	Item completed - benefits achieved	Identified risk/s within appetite	Relevant provisions and references incorporated into LDMP.
5.3.4 Partner	with agencies to develop programs for th	e protection of al	l members within the	e community						
Reference	Performance M	easurement		Responsibility	Completion Date		Progress	Indicators		First Quarter Progress Comments
Reference	Performance Indicator	Target	Data Validation Source	Responsionity		Timing	Budget	Scope	Risk	
_	No actions for this year	-		-	-		-	-	-	