

## WATER CONSUMPTION CHARGE REFUND - HEALTH RELATED USES PROCEDURE

### 1. Scope

The Water Consumption Charge Refund - Health Related Uses Procedure (this 'Procedure') applies to eligible residents who use large amounts of water for health related treatments in the home.

### 2. Purpose

The purpose of this Procedure is to ensure applications for refund or waiver of water consumption charges resulting from medical treatments in the home are managed in a compassionate and appropriate manner.

### 3. Related Documents

#### Primary

Retail Water and Sewerage Service Provider - Management and Functions Policy

#### Legislative reference

*Water Supply (Safety and Reliability) Act 2008* ss 161, 676

### 4. Definitions

To assist in interpretation, the following definitions shall apply:

|                             |  |
|-----------------------------|--|
| Council                     | Livingstone Shire Council.   |
| Declared Water Service Area | The area declared by Council at its 9 September 2014 Meeting and taken to be declared as a retail water service area pursuant to s 676(2) of the <i>Water Supply (Safety and Reliability) Act 2008</i> and any subsequent amendments pursuant to s 161(6).   |
| Eligible residents          | Occupiers of residential premises within Council's declared water service area who: <ul style="list-style-type: none"> <li>i) are registered for home dialysis treatment with a renal unit at a hospital; or</li> <li>ii) can demonstrate that they are required to undertake health related treatment in their home that requires substantial water use.</li> </ul> |
| Occupier                    | As defined in the <i>Water Supply (Safety and Reliability) Act 2008</i>  |
| Residential Premises        | As defined in the <i>Water Supply (Safety and Reliability) Act 2008</i>  |

## 5. Procedure

### 5.1 Assessment

The refund/waiver will be applied in the following circumstances:

#### 1) **Kidney Dialysis Patients Undertaking Treatment at Home**

Eligible residents that are registered for home dialysis treatment with a renal unit at a hospital will be granted a refund/waiver on water consumption charges incurred at their principal residence.

#### 2) **Other Health Related Home Treatment**

Applications from eligible residents that can demonstrate they are required to undertake health related treatment in their home, which requires substantial water use (>100 kl/y) will be considered on a case-by-case basis.

### 5.2 Application

Applications must be made each financial year via written submission to Council providing:

#### 1) **For Kidney Dialysis Patients**

Written evidence from a registered medical practitioner or hospital demonstrating the eligible resident is required to undertake home dialysis treatment.

#### 2) **For other Health Related Treatments**

Written evidence from a registered medical practitioner or hospital which demonstrates that the eligible resident is required to undertake some form of home treatment (specifying the details of the treatment, including length of treatment if known), which requires substantial water use.

### 5.3 Approvals

The Manager Water and Waste Operations will assess applications and may approve a refund/waiver equivalent to the value of 100 kilolitres per year based on the first tier water charge.

### 5.4 Cancellation of Treatment

If home dialysis or other health related treatment in the home ceases:

- a) Council must be notified immediately; and
- b) full water consumption charges will apply from the date treatment ceases.

## 6. Changes to this Procedure

This Procedure is to remain in force until otherwise amended/replaced by the Executive Director Infrastructure.

## 7. Repeals/Amendments

| Version | Date       | Action                   |
|---------|------------|--------------------------|
| 1.0     | 15/03/2022 | New Procedure - Approved |

**MICHAEL KRIEDEMANN**  
**EXECUTIVE DIRECTOR INFRASTRUCTURE**

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Water Consumption Charge Refund - Health Related Uses Procedure

Adopted/Approved: Approved, 15 March 2022

Version: 1.0

Portfolio: Infrastructure  
Business Unit: Water and Waste Operations